



The Institute of Conflict Management

MEMBERSHIP APPLICATION FORM

"Setting standards in the prevention and management of aggression and conflict"

PLEASE COMPLETE YOUR DETAILS:



Please complete all the fields so that your company/organisation details will be displayed correctly on the ICM 'Find A Member' area of the web site.



Name:

Company:

Position:

Address:

Town/City:

Postcode:

E-mail:

Web address:

Telephone:

Fax:

If you do not wish your details to be included on the ICM web site, please tick this box:

Please indicate which sectors you operate in:

- | | |
|---|---|
| <input type="checkbox"/> Health & Social Care | <input type="checkbox"/> Public Sector |
| <input type="checkbox"/> Protective Services | <input type="checkbox"/> Leisure & Catering Providers |
| <input type="checkbox"/> Transport | <input type="checkbox"/> Education |
| <input type="checkbox"/> Retail | <input type="checkbox"/> Other: _____
_____ |

Are you a training...

- | | |
|------------------------------------|--|
| <input type="checkbox"/> Purchaser | <input type="checkbox"/> Commissioner |
| <input type="checkbox"/> Provider | <input type="checkbox"/> Other: _____
_____ |



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SPECIALIST AREA OF TRAINING/EXPERTISE:



Health & Safety & other Legislation

- Advice
- Training

Conflict prevention

E.g. policies, procedures and practices for recognising and reducing risk

- Advice
- Training

Conflict Management

E.g. Understanding the causes, and managing the physiological effects of conflict, and how to respond

- Advice
- Training

Approach & positioning

- Advice
- Training

Responses to physical contact

E.g. Separation or breakaway skills

- Advice
- Training

Physical interventions

E.g. Guiding, holding or non-pain compliant restraint skills

- Advice
- Training

Restraint

E.g. Pain compliant restraint skills

- Advice
- Training

Post incident management

E.g. Reporting, accountability or staff support

- Advice
- Training

MEMBERSHIP GRADES:



Please read the membership criteria and associated benefits before making a decision.

Ordinary Member Grades

- Associate (£50 + VAT = £58.76)
- Member (MICM) (£95 + VAT = £111.63)

An application fee of £29.38 per application (unless joining as a group of 3 or more or in conjunction with an event promotion) is applicable to all new members.

- I am joining as part of a group of 3 or more (only one application fee is applicable)



If you have ticked the Associate box, you may now sign the declaration on page 4

If you have ticked the Member (MICM) box, then you must also provide a 250 word (minimum) document outlining your experience and interest in the ICM. You may also, instead or in addition, attach your C.V.

Please now sign the declaration on page 4.

MEMBERSHIP BENEFITS



As a member, you will receive some, or all of the benefits listed below, depending on the grade applied for

- Representation at a national and increasingly international level
- Attendance at ICM meetings and access to policy development
- Code of Practice, Disciplinary Procedure, Membership Guide, and Certificate.
- Your company and services listed on the ICM Find a Supplier list
- Professional standing and peer recognition
- Access to reduced rate training
- Newsletter
- Access to ICM and allied seminars and conferences at reduced rates
- Access to important Managing Work Related Violence issues through publications and position papers networking and member to member communications.
- ICM insurance scheme

ACHIEVEMENTS AND DEVELOPMENTS:



As a member, you may also wish to gain access to the following developments :

NATIONAL OCCUPATIONAL STANDARDS (NOS):

Following an application made by the ICM, the Health and Safety Executive (HSE) granted funding to enable the ENTO (ENTO) to develop National Occupational Standards (NOS) in the prevention and management of work place violence.

The ICM was one of many stake-holders on the NOS technical Working Group (TWG) that completed the NOS, and which are now available from the EmpNTO and the ICM. These Standards are being reviewed and the ICM occupies one of the Steering Committee places to help oversee any changes and updates.

QUALITY AWARD FOR TRAINING IN MANAGING WORK RELATED VIOLENCE:

This recognition scheme is aimed at the internal and external training provider's, ensuring that they deliver to the highest training standards in line with the ICM's aims and objectives. Using the NOS as the benchmark, the scheme focuses on a companies or organisations' processes (not content). Applicants must provide evidence of a training need analysis, training design process, learner support, learning environment, and the quality and effectiveness of trainers. Companies/organisations' are required to register their trainers as Affiliate Trainer members whose records will be maintained by the ICM Secretariat, and whose details can be verified by service purchasers and training commissioners' entering the trainers unique identification number on the ICM web based database to obtain the relevant information. This scheme is ready, and applications are now being taken.

NATIONAL FOUNDATION AWARD IN MANAGING WORK RELATED VIOLENCE:

The ICM has its own training award for companies whose staff come into contact with the general public. This award is only delivered by ICM Registered Member Trainers' (MICM Reg.), and access to this grade of membership is only awarded in conjunction with the Quality Award and a practical assessment by ICM verifiers. Service purchasers and training commissioners will also be able to verify a Registered Member Trainer's (MICM Reg.) details in the same manner as an Affiliate.

NATIONAL REPRESENTATION:

The ICM is actively seeking co-operation with like-minded and non governmental organizations and bodies. We act as the Secretariat to the All Party Parliamentary Group on Preventing Work-related Violence and Bullying, with a view to keep these issues high on the government agenda. The ICM is also currently represented on the Partnership on Managing Work-related Violence (PWRVS) at the Health and Safety Executive, where issues relating to conflict management are raised and discussed with the aim of introducing adequate measures to reduce instances of violence to staff across all industry sectors. The ICM sits alongside the NHS Executive, The Suzy Lamplugh Trust, the Federation of Small Businesses, HM Rail Inspectorate, and the British Security Industry Association (BSIA) amongst others. The ICM has actively been engaged in positive discussions to look for means of co-operation and understanding with the British Institute for Learning Disabilities (BILD), National Institute for Clinical Excellence (NICE), The National Association for Healthcare Security (NAHS), South Western Association of Conflict and Restraint Instructors (SWACRI), Accident and Emergency Association (A&EA) and the Security Industry Authority (SIA).

MEMBERSHIP CRITERIA:



Associate:

This is the minimum grade the ICM has to offer. Most people join this grade as a first step to see how the ICM develops, or, through a conference promotion scheme. Most ICM Associate members are employed in policy/management related areas or are themselves members of front line staff who have to deal with difficult situations.

There are no specific requirements for this grade.

Member (MICM):

This is the next grade up. Most of our members are enrolled as MICM's and come from a training or strategic management background. All MICM's have to abide by our Code of Practice, Membership Guide, and Disciplinary Procedure. This grade of membership offers training commissioners and purchasers a means of holding trainers to account for training that is provided to them. It also offers some peace of mind in terms of ensuring suitability and conduct of trainers.

Applicants are required to complete a minimum of 250 words explaining their experience, and interest in the ICM, accompanied by a copy of an up to date insurance certificate. Presently, evidence of experience such as training certificates is not required but is optional. However, the ICM reserves the right to request evidence of experience at any time during the applicants' membership year.

PAYMENT DETAILS:



I enclose a cheque for

£

I wish to pay by credit or debit card:

Not Amex or Diners'

Card type:

Expiry:

Card Number:

DECLARATION:



Please enclose the appropriate membership fee (see membership criteria and price list). Applicants for the Member and Associate grades must enclose an Application Fee of **£29.38** (incl. VAT), unless applying through a group membership scheme or as part of an event promotion.

I understand and accept that the decision of the Board of the Institute on this application shall be final and that they are under no obligation to give any reason for any refusal to admit me to the grade for which I have applied.

I also understand that my web site listing will remain valid only for the duration of my membership. This listing will automatically be removed the day after my membership has lapsed, and will not be activated until I renew my membership.

As a member of the ICM, I undertake to abide by the Code of Practice, Membership Guide and Disciplinary Procedure

Signed:

Date: